

Collaborative Transformation Seminars

Highway Code, Trust & Vision and Business Case

Evaluations Feedback from the CTPrac Programme held at Derbyshire FRS/Police HQ on 13, 15 and 16 November 2018

Who responded?

- 12 Delegates from DFRS/DC

Feedback from delegates that will enable SSA to improve the quality of future seminars

What positive messages will you take away from these seminars?

Highway Code

1. Collaborate when there is a business case for it - not just because.
2. Collaboration starts with a clear vision from the top.
3. The importance of the map, of hitting every section, and building in appropriate gateways in order to make sure the programme is progressing.
4. Collaborations it's a method not a vision in its own right.
5. I can be involved.
6. Importance of relationships in collaboration projects.
7. Inclusion of all items in the Highway Code.
8. Start with the ultimate cause in mind.
9. Relationships matter versus constant organisational changes as an individual.
10. The why - what are we trying to achieve? This is the starting point.
11. The importance of our role as leaders.

Trust & Vision

12. Questioning why -obtaining clear vision and what does success look like.
13. Plan what to do collaboratively and win hearts and minds. Use the tools to help.
14. The usefulness of the toolkits. It really does give you a step by step approach. Also so much of this could fit in other areas not just collaboration.
15. Consult, communicate and set clear vision.

16. Good naming convention to PID.
17. Poison/antidote model to be used.
18. Formation of team with the right skill-set is crucial.
19. Relationship building skills.
20. Review how you are doing things with the diagnostic toolkit.
21. Name something as outcome based, the outcome gets buy-in.
22. Not just about collaboration skills, also beneficial for leadership.
23. Clarify the vision and how are you going to achieve it. Leadership is being able to articulate this.

Business Case

24. Some useful models. Some top-tips for collaborative business cases.
25. There is a route-map for this, thankfully.
26. The art and science sides of the business case.
27. Lots.
28. Tools for building business cases.
29. Review of how to reduce risks.
30. Expected value is very important.
31. Present the total savings not just the split ones.
32. What should be in the business case.
33. The importance of getting the business case right.
34. Will use this to help write reports.
35. Planning and structure of the business case.

How could these seminars be improved?

Highway Code

1. Good mix of directed learning and discussion.
2. To be honest, it's well constructed. Perhaps include some examples of where the map has been used good, or not so good.
3. I don't think it could. It was enjoyable.
4. Seemed pitched at the right level. Right level of listening and interaction.

Trust & Vision

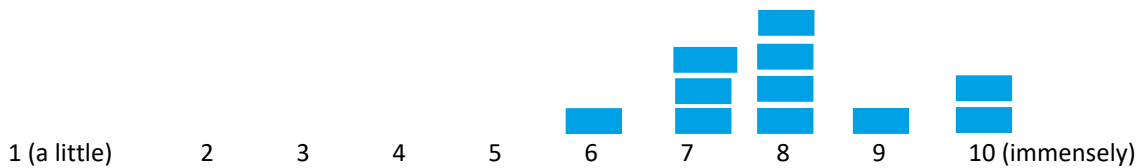
5. Longer PM Break.
6. Consolidation/ reflection on toolkits.
7. Use of video input.
8. I don't think it can.

9. The length and the information was pitched correctly.

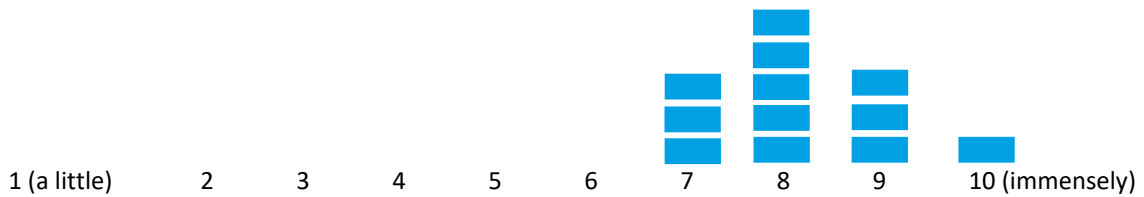
Business Case

10. Less about the financial side, but overview good.
11. More practical talking sessions rather than just listening - this would enhance understanding.
12. It was quite heavy and front-loaded, so more group exercises/ interaction may have aided discussion and understanding.
13. Needs to be condensed. Provide examples of good practice - to have seen a business case would have been helpful.
14. Shorter presentations - heavy content.

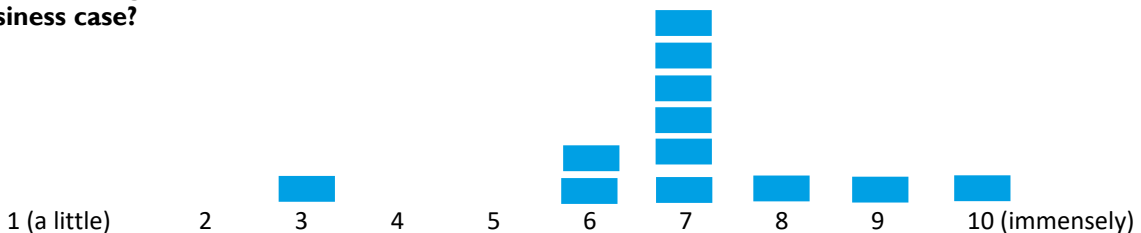
How much do you feel the Highway Code session has increased your knowledge and understanding of the constraints that can impact on shared services/collaborative transformation?



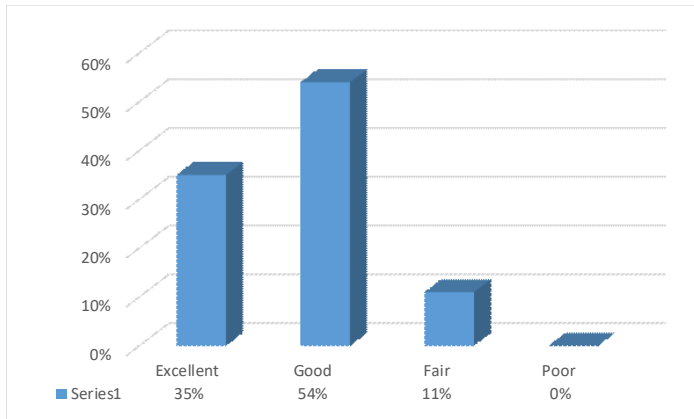
How much do you feel the Trust & Vision session has increased your knowledge and understanding of how to strengthen the relationship between partners in shared service/collaborative transformations?



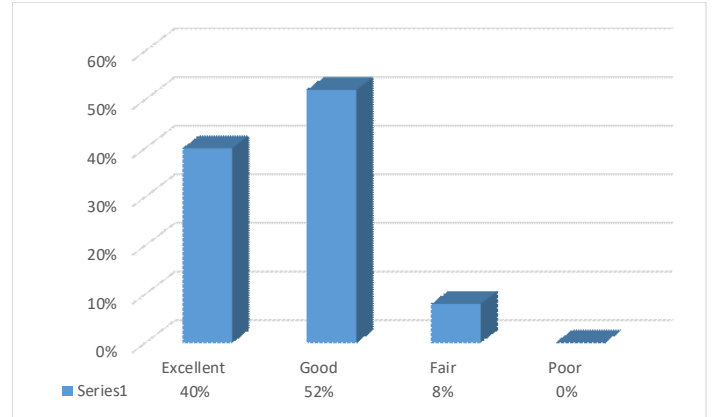
How much do you feel the Business Case session has increased your knowledge and understanding of how to draft and structure a shared service/collaborative transformation business case?



Overall, how would you rate the seminars?



How would you rate the tutors?



How helpful do you feel many of the tools, templates and techniques will be to your work?

46% Very Helpful - 54% Helpful - 0% Not Helpful

How do you think you will be able to utilise the tools provided with the course to benefit your organisation?

1. I will take that this isn't necessarily just about collaboration, but many of the tools will cross areas of leadership. In the area of collaboration this will be invaluable.
2. Will support building business cases.
3. Being more confident in planning and scoping projects.
4. Use of tools in all areas not just collaboration.
5. To understand the value of input from all stakeholders.
6. Not all projects/collaborations will work.
7. Economic value greater than the financial value.
8. Assess against the vision and have leadership buy-in.
9. Translates well across large projects and smaller ones, even internal collaboration projects.
10. Pending involvement in collaboration projects, but will now seek the opportunity.
11. They will be utilised effectively as they have in the collaboration projects.
12. To work out whether collaboration will work in the areas I work with.
13. Utilise to use the business case.

Please email magda.zurba@sharedservicearchitects.co.uk to discuss this evaluation.

How do you think you will be able to utilise the tools provided with the course to benefit your organisation?

1. To Support collaboration work on the programmes I am working on and make sure the effort is worth while.
2. MDT Team building
3. Structure vision and risk conversations in a meaningful way.
4. Development of business cases.
5. The whole course plus toolkits have provided me an enormous amount of knowledge to be able to undertake or participate in a collaborative project.
6. I will use it in partner meeting and on projects.

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