

Collaborative Transformation Seminars

Highway Code, Trust & Vision and Business Case

Evaluation feedback from the seminars held in Sutton on 5th-7th December 2016

Who attended?

- 6 delegates from Local Government

How much do you feel the Highway Code session has increased your knowledge and understanding of the constraints that can impact on shared services/collaborative transformation?



How much do you feel the Trust & Vision session has increased your knowledge and understanding of how to strengthen the relationship between partners in shared service/collaborative transformations?



How much do you feel the Business Case session has increased your knowledge and understanding of how to draft and structure a shared service/collaborative transformation business case?



How helpful do you feel many of the tools, templates and techniques will be to your work?

83% Very Helpful - 17% Helpful - 0% Not Helpful

Please turn over...

Feedback from delegates that will enable SSA to improve the quality of future seminars

What positive messages will you take away from today's seminar?

Highway Code

1. Make sure to define level of collaboration
2. That 75% of a successful working relationship is the relationship itself, not just the project design
3. Facilitate the space
4. The session set out the key elements involved in planning for shared services - it was informative and enjoyable
5. How to improve relationships. How to consider many different options - there is no one size fits all approach. Now to apply to different scenarios.
6. Lots of examples/lessons to learn from

Trust & Vision

7. That there are many methods and simple tools that we can use in small meetings even
8. Importance of research before collaborating and doing all the prep before jumping in with a business case
9. That toolkit will help me break down the shared service journey into manageable chunks
10. Tools/methods to engage wider partners - order of materials to put together Trust/vision doc

11. How to effectively plan a shared service and take into account the vision and all partners. How to work effectively with partners.
12. Making sure you have the right skill within the project team
13. Simple techniques to help build and foster relationships

Business Case

14. How to consider alternative ways of preserving the business case and how to include partners in the process.
15. Process shouldn't be daunting
16. Be simple in the way I present info
17. The group work was great and helped to demonstrate elements of the toolkit and approaches to problems
18. Don't be scared to admit you haven't got all the expertise to deliver, by collaborating you need to buy others in
19. That there are lots we can do in our line/level of work

What, if anything, do you think would have improved the seminar overall?

Highway Code

1. Documents sent to us beforehand where possible to provide more background knowledge
2. I would have liked to be able to have read some of the info before the day

Trust & Vision

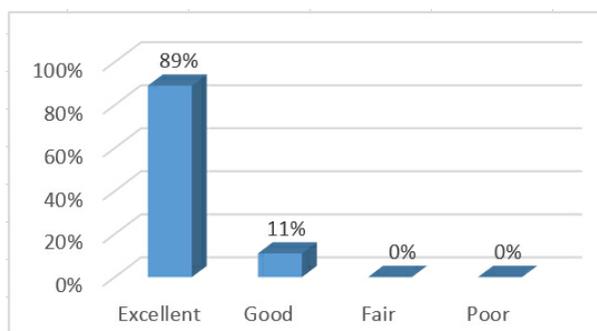
3. It works very well - maybe even more case studies

4. As before, I would have liked to have been able to read some of this before attending the course

Business Case

5. Maybe some more group activities would have been beneficial, to put some more of the techniques into practice
6. More time!

Overall, how would you rate the seminars?



How would you rate the tutors?

