

Collaborative Transformation Seminars

Highway Code, Trust & Vision and Business Case

Evaluation feedback from the seminars held at Essex County Fire and Rescue Service HQ on 15th-17th March 2017

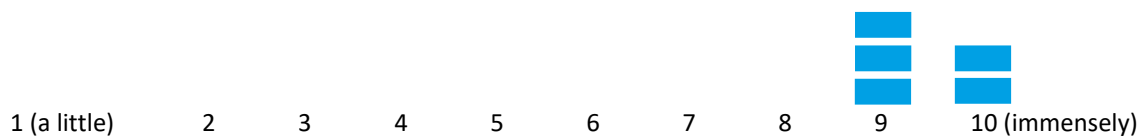
Who attended?

- 6 delegates from Essex County Fire and Rescue Service

How much do you feel the Highway Code session has increased your knowledge and understanding of the constraints that can impact on shared services/collaborative transformation?



How much do you feel the Trust & Vision session has increased your knowledge and understanding of how to strengthen the relationship between partners in shared service/collaborative transformations?



How much do you feel the Business Case session has increased your knowledge and understanding of how to draft and structure a shared service/collaborative transformation business case?



How helpful do you feel many of the tools, templates and techniques will be to your work?

83% Very Helpful - 17% Helpful - 0% Not Helpful

Feedback from delegates that will enable SSA to improve the quality of future seminars

What positive messages will you take away from today's seminar?

Highway Code

1. Set collaboration up as 'new, better together, lower 'cost' place to be!
2. There is a lot of help available
3. The Collaborative Journey Map & its use as an evaluation framework
4. That collaboration is achievable!

Trust & Vision

5. Great tools
6. Simple stakeholder mapping and using the "people's words" from users view was excellent
7. Review existing projects especially the drivers for change from users view

8. The extensive tool box provision

Business Case

9. Many tools to help develop the business case
10. The whole input was fascinating - public sector = why we do it
11. Work on trust & relationships before the money
12. A complicated issue can be broken down into in-house manageable parts
13. Alignment of leadership is crucial! Evidence helps drive the case

What, if anything, do you think would have improved the seminar overall?

Highway Code

1. Wider group of participants - our issue not SSAs
2. Happy as it is

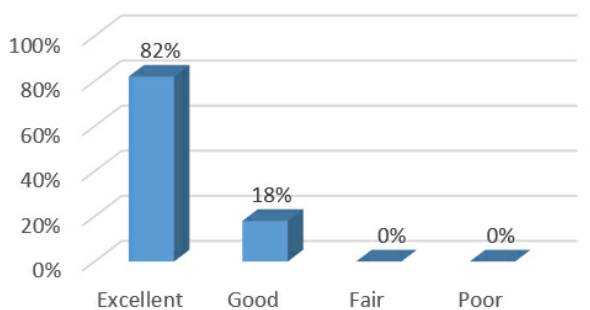
Trust & Vision

3. Happy with it as it is
4. More participants

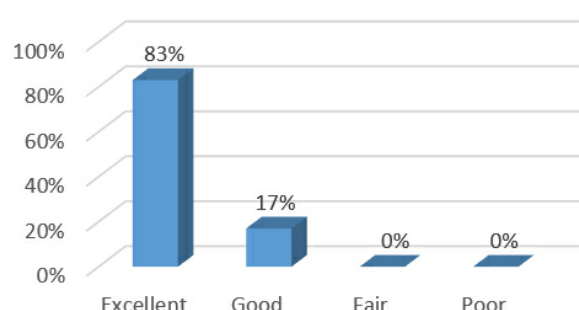
Business Case

5. A bit more on sizing non-tangible benefits and outcomes - community safety is outcome based

Overall, how would you rate the seminars?



How would you rate the tutors?



Please email dominic.wallace@sharedservicearchitects.co.uk to discuss this evaluation.

LH: 21-03-17