



Canterbury
Christ Church
University

CHRIST CHURCH
BUSINESS SCHOOL



sharedservicearchitecture

Creating Public Sector Collaborative Transformation Teams

These are pathway seminars to the Postgraduate Certificate in Collaborative Transformation at Canterbury Christ Church University



...with NHS organisations



...with Blue-light



Highway Code Of Collaborative Working

...with Councils



...with Housing and Education



Tools, templates and techniques for accelerating the scale and pace of public sector collaborations

SHARED SERVICE ARCHITECTURE SEMINARS in numbers

3000+

Leaders and senior manager delegates



80%+

'Excellent' delegate evaluation ratings



300+

Recognised Practitioners and Architects



13

Cohorts of Postgraduate Certificate Students



14



Collaborative Transformation Magazines published

200+



Online tools, templates & techniques

Over **400** public sector organisations use our toolkits

205



Local Government

75



FE/HE

62



Health

30



Fire

24



Police

17



Private

250+



Update newsletters

2500



Subscribers to weekly news & jobs updates

The benefits of this seminar to your collaboration projects and your partnerships

This seminar will develop the skills of your collaboration project lead and team.

What are the benefits of having a skilled collaborative transformation team?

For your organisation: It gives confidence to an organisation to know that they are represented by practitioners who are skilled at building collaborative advantage for all in the partnership.

For your partnership: Having skilled collaboration practitioners on the project team will help accelerate the scale and pace of the journey by ensuring that the collaboration is set on strong foundations from the outset, and will avoid the classic pitfalls experienced in so many partnerships.

For individuals: The SSA collaborative transformation seminars enable your collaboration project team members to apply over 200 tried and tested tools, templates and techniques in any collaborative settings and across many sectors (local and central government, fire, police, PCC, health & social care, housing and third sector). This gives them the confidence to be successful in their role, no matter who the partners are.

£399+VAT per delegate

with further discounts for multiple delegate bookings

Substantial discounts available for in-house programmes

This is a pathway seminar to the Postgraduate Certificate in Collaborative Transformation at Canterbury Christ Church University



For more details about the programme email

Manny.gatt@sharedservicearchitects.co.uk

...or phone Manny on 07971 049069

In-house delivery of this seminar is available for groups of 8 or more.

Unpacking the collaborative working

Highway Code Toolbox

What are delegates saying in their evaluations?

“Comprehensive and engaging seminar which was well presented and structured.”

“Informative, pitched at the correct level, good documentation.”

“A good mixed approach to delivering learning.”

“A really excellent day, delivered in a way to involve and excite.”

“Excellent overview of parts to consider and issues to be aware of – the checklists are a must.”

“This course has really opened my eyes to the skills necessary to do collaboration.”
Andy Johnson
Shropshire Fire and Rescue

What must you know before you get ‘behind the wheel’ of a collaboration or shared service?

The *Highway Code* seminar is one of the most popular in the CTPrac™ programme. The reason is that many leaders and managers have been thrust into collaborative working without any formal training and have found themselves lacking knowledge in the key decision-making areas.

For example, collaborative structures, collaborative governance and the raft of legal issues that impact shared services and collaborative transformation. These include which models and legal entities can be used (eg combined authorities, joint committee, special purpose vehicles, mutuals, joint ventures etc), the impact of EU procurement law, VAT exemptions, TUPE, social value, data protection and key issues in partnership communications.

Using enjoyable, rapid learning techniques, this seminar will take you through the five steps in the *Highway Code* – the essential things you need to understand about the rules, regulations and statutes that you will encounter on the collaboration journey. They are set out in the diagram below.

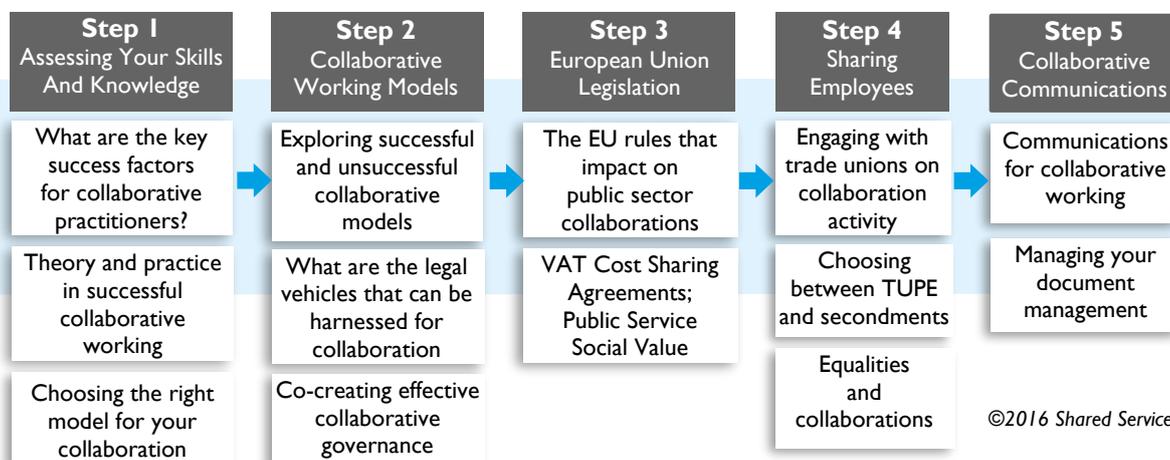
What is included with this seminar?

- * Your 10-section knowledge folder containing full seminar notes, tools and checklists
- * Points towards *Collaborative Transformation Practitioner* - CTPrac™ recognition
- * 12-month subscription to *Collaborative Transformation Magazine*
- * A potential £250 reduction in the fees of the Canterbury Christ Church University Postgraduate Certificate in Collaborative Transformation*.

This is a pathway session to the Postgraduate Certificate in Collaborative Transformation at Canterbury Christ Church University



THE FIVE STEPS IN THE HIGHWAY CODE OF COLLABORATIVE TRANSFORMATION



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* Potential students are subject to university approval before they can enrol on the certificate.

THE COLLABORATIVE TRANSFORMATION TOOLKITS ARE NOW ONLINE...

These 200+ tried and tested resources are being applied in over 500 public sector organisations including local and central government, blue light, FE, HE, voluntary sector, housing and health.

Flexible, multi-purpose project tools, templates and techniques for accelerating:

- **Shared Services**
- **Combined Authorities Working**
- **Community Safety**
- **Health and Social Care Integration**
- **CCG Collaborative Working**
- **Systems-Wide Working**
- **Blue-light Transformations**
- **Alternative Ways Of Working In Partnership**
- **Collaborative Working Within Organisations**



Over 200 downloadable tools, templates and techniques to accelerate collaborative working across your organisation and partnerships

If you would like to make the 200+ SSA collaborative transformation tools, templates and techniques available to all of the departments across your organisation, and across your partnerships, they are now available as PDFs for unlimited download.

The annual licence includes training seminars in how to gain the most from their application by your colleagues.

Visit www.sharedservicearchitects.co.uk for full details.

Or email

magda.zurba@sharedservicearchitects.co.uk to arrange a demonstration

WHAT DO THE ONLINE TOOLS LOOK LIKE AND HOW ARE THEY STRUCTURED?

Each tool is set out in its own six-page layout, and designed so that what you read in the morning, you can be applying that afternoon.

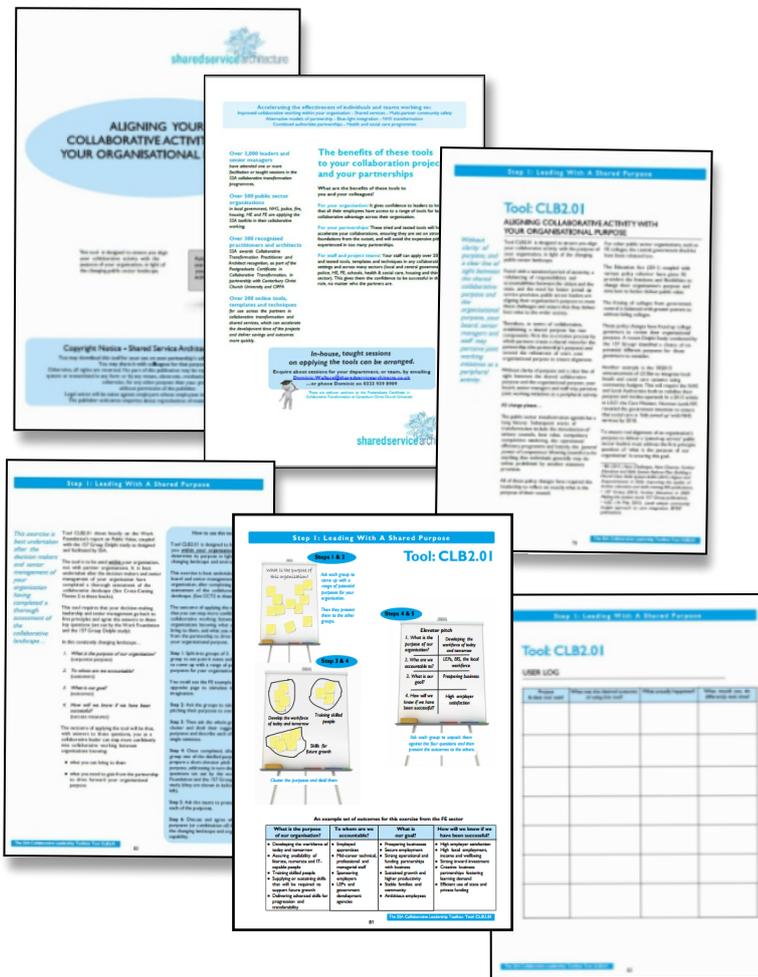
Each tool is set out in its own six-page layout, and designed so that what you read in the morning, you can be applying that afternoon.

The tools provide support for each of the six stages of the Collaborative Transformation Journey Map from *Collaborative Leadership* through to *Transform and Improve*.

Pages one to four explain the the tool, the situations you might consider deploying it in and the background, academic and practitioner underpinning. Page four also contains a step-by-step guide, in the blue column, to applying the template, tool or technique.

Page five provides an example layout of the tool so you can develop and adapt it for your specific purpose.

Page six is a user log to record when and how you used the tool and any adaptations you would make when using the tool again.



They will also inspire your project teams to create their own tailored tools, templates and techniques for their projects.

Equipped with these tools, this is their opportunity to be enterprising and innovative and accelerate the success of your collaborative projects they are working on.

For your strategic leaders and decision-makers, why not consider the Collaborative Leadership Programme?

Each of the three stand-alone (but related) sessions come with accompanying toolkits and support materials. Each addresses in turn the three perspectives of harnessing collaborative leadership to cut costs:

1. **Collaborative Leadership Within Your Organisation:** *How do you improve collaborative working within your organisation, to gain the most from partnership working in combined authorities, health and social care, blue light and other projects?*
2. **Collaborative Leadership Between Organisations:** *How can leaders in collaborative transformations work together to secure improved, lower-cost, systems-wide value for the partnership and their organisations?*
3. **Collaborative Leadership Across Communities:** *How can leaders engage, build and sustain the most effective models of community-based service delivery and solutions?*

The Collaborative Leadership Programme

There are almost 100 tools, templates and techniques in the Collaborative Leadership toolboxes...



...helping decision-making leaders work together to make change happen in a complex world.

Visit www.sharedservicearchitects.co.uk to read and download full details of this programme

About Shared Service Architecture Ltd (SSA)

Shared Service Architecture Ltd is a research-informed teaching company that provides:

Personal development in collaborative leadership for politicians, board members, executives and senior managers, to equip them to become effective, skilled and knowledgeable collaborative leaders in public purpose collaboration activities, including through the Postgraduate Certificate in Collaborative Leadership.

Collaborative project skills and knowledge development for senior managers and project leads who wish to become recognised Shared Service Practitioners - SS(PRAC)TM, or Collaborative Transformation Practitioners - CTPracTM, or Shared Service Architects - SSATM, or Collaborative Transformation Architects CTArcTM and gain professional recognition through the Postgraduate Certificate in Collaborative Transformation.

Organisational development through mentoring and in-house facilitation sessions to build collaborative advantage within organisations. This will increase the organisational capacity and culture to successfully collaborate with external partners and reap the full efficiency, improvement and political gains that partnership working can deliver.

Over 200 online tools, templates and techniques that can be used across partnerships to accelerate their success.

Collaborative Transformation Magazine providing case studies, tools and reviews from the frontline CTPracTM, SS(PRAC)TM, SSATM and CTArcTM community.



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