

The Shared Service Architect's Business Case Toolbox

Evaluation feedback from the seminars held at Oxfordshire FRS Headquarters on 25th January 2017

Who attended?

- 11 delegates from Fire and Rescue

How helpful do you feel the 40 tools, techniques and templates will be to your work?



Very Helpful



Helpful

Not Helpful

How relevant do you feel this seminar and book could be to:



Developing the skills of colleagues?



Building capacity of your organisation to collaborate?



Helping partnership working?

How would you rate the tutors?



Excellent



Good

Fair

Poor

Overall, how would you rate the seminar?



Excellent



Good

Fair

Poor

Feedback from delegates that will enable SSA to improve the quality of future seminars

What positive messages will you take away from today's seminar?

1. If done properly, business cases should be approved
2. I don't have to complete this myself
3. It can be done!
4. Plan well for any collaborative project
5. Contingency proving + other savings opportunities
6. There are benefits to shared services and collaboration
7. There are tools and experience to support us
8. Have confidence, follow processes
9. Wealth of guidance on options appraisal, risk and business case model
10. Joined-up working

What, if anything, do you think would have improved the seminar overall?

1. None

Understanding the purpose and nature of this seminar

The seminar was developed from research work by Shared Service Architecture Ltd and Canterbury Christ Church University (CCCU) into the skills and knowledge required by public sector managers who will lead on shared service or collaboration projects.

Over 2000 senior leaders and managers from across the public and education sectors, especially local authorities, police, fire, further education and higher education, have attended at least one module in the Shared Service Architect's programme.

Many have gone on to complete the three seminars in the programme to become recognised Shared Service, or Collaborative Transformation, Practitioners and Architects and subsequently completed the Postgraduate Certificate in Collaborative Transformation and became recognised Shared Service, or Collaborative Transformation, Architects.

The style of the seminar was a mix of teaching input, discussion and action learning.

The seminars were held at Oxfordshire FRS Headquarters on 25th January 2017.

The seminar timing was from 10.00 to 15.30.