

Collaborative Transformation Seminars

Highway Code, Trust & Vision and Business Case

Evaluation feedback from the seminars held at the CFOA HQ, Tamworth on 25th-27th January 2017

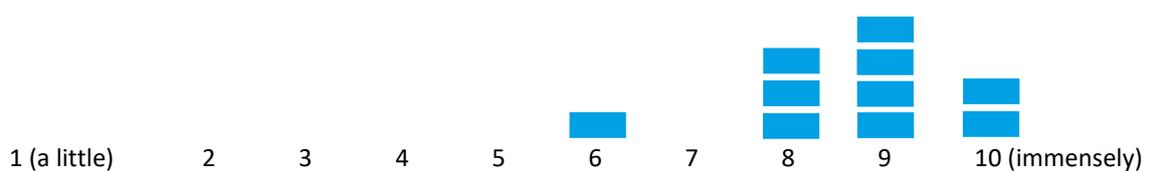
Who attended?

- 10 delegates from Fire & Rescue

How much do you feel the Highway Code session has increased your knowledge and understanding of the constraints that can impact on shared services/collaborative transformation?



How much do you feel the Trust & Vision session has increased your knowledge and understanding of how to strengthen the relationship between partners in shared service/collaborative transformations?



How much do you feel the Business Case session has increased your knowledge and understanding of how to draft and structure a shared service/collaborative transformation business case?



How helpful do you feel many of the tools, templates and techniques will be to your work?

97% Very Helpful - 3% Helpful - 0% Not Helpful

Please turn over...

Feedback from delegates that will enable SSA to improve the quality of future seminars

What positive messages will you take away from today's seminar?

Highway Code

1. Importance of behaviour, not jumping straight into design stage, efficiency matrix
2. Expectations of success
3. Use of templates and need for trust
4. The collaboration process, and its focus on relationships, and the efficiency matrix and its focus on what we keep hold of
5. The flow chart which will ensure that collaboration is done correctly
6. An understanding of what I need to know/be aware of. I particularly like the 100% box
7. Importance of building relationships
8. Templates useful in communicating message, language used, looking at a maximal to sub-optimal all as possibilities dependent on the political agenda

Trust & Vision

9. The importance of this relationship - understanding what others are trying to achieve
10. Collaboration & shared services absolutely applies within the service, not just externally. These tools are scalable in how they can be used
11. Basic knowledge of tools, access to tools
12. That success will depend upon the shared vision. By using the tools we can assist in creating this state. Even project already in/post the business case stage can be evaluated and will benefit

13. Up front activity that needs to be undertaken at the offset. Helpful tools that are practical
14. Need to include stakeholders from all stakeholders in defining a vision
15. About identifying potential blockers to a project, also thinking about what you would like to hear from service users, workers & leaders was really helpful
16. Trust is vital!
17. Whilst chats between executive teams of prospective partners, are a good start, to ensure the partnerships continue we need to be more robust in our understanding and agreement of what we are aiming to achieve

Business Case

18. The Business Case should only really be completed once the relationship has trust & understanding in place
19. More informed about structuring business cases
20. Making cases visionary, utilising the tools
21. The ability to quantify decisions, define risk and predict pattern (demand)
22. Again a very useful session
23. Informative and extremely useful
24. There's more to this than I have thought in the past
25. The effective contents of business case and assessment and cost of the intervention/service

What, if anything, do you think would have improved the seminar overall?

Highway Code

1. No comments, well-facilitated
2. I was very happy with the session. It was a good balance of detailed input, but not too detailed, and open discussion

Trust & Vision

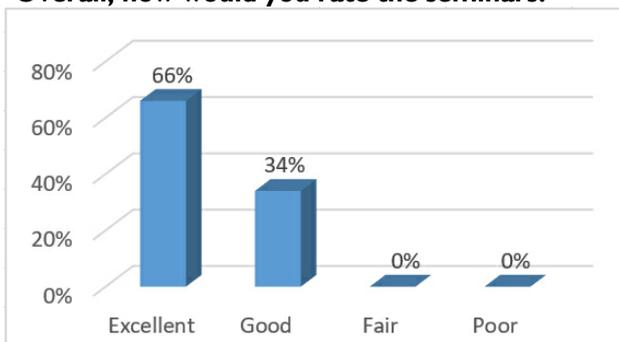
3. By end of the day all models were blurring into one. A lot to take in

4. Well facilitated session, no improvement needed
5. By having all relevant people in a prospective partnership going through this learning together

Business Case

6. Not at all - I have found it hugely informative
7. Longer time to cover some of the points in more depth. Really interesting
8. N/A - very good. Very very thought-provoking

Overall, how would you rate the seminars?



How would you rate the tutors?

