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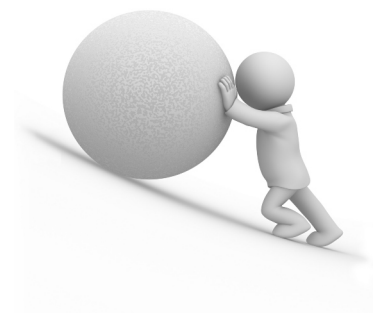| Collaborative leadership	Shared vision	Business case	Innovation and design	Transform	Operate and improve
①	②	③	④	⑤	⑥

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Mentoring in collaborative transformation

Skilled and informed mentors who can provide one-to-one support to public sector professionals, responsible for making change happen through collaborative working

Public sector shared services - Multi-partner community engagements
Blue light integration - Place-based partnerships and devolution deals
Health and social care partnerships
Higher education and further education partnerships

Examples of our clients

- **West Berkshire Council** - Top team mentoring for the Cabinet and senior management team coupled with support for their collaborative transformation practitioners

- **Nottingham and Derby GP Leadership Programme** - Team and one-to-one coaching for emerging system leaders across primary care, supporting the development of collaborative leadership behaviours and stepping into new system leadership roles

- **EMLA GP Development Programme** - team and individual coaching for GPs across the East Midlands who wish to take a more proactive role in system leadership and developing new models of care

> *'SSA mentoring and coaching support has given me access to fresh ways of thinking to transform my service and system leadership across local partnerships."*
>
> **Jane Taylor, Head of Service: Employment, Skills and Learning Bristol City Council**

Mentoring

Our one-to-one mentoring support is designed to help 'change-makers' secure the right balance between doing system leadership and being an authentic systems leader.

Through our *'Do/Be' approach*, we integrate our executive programmes on collaborative leadership and collaborative transformation with dedicated mentoring support to leverage the programme's impact and outcomes measurably.

As a result of our mentoring support, we help develop practitioners' confidence, agility and effectiveness in building trusted, collaborative relationships, capable of delivering collaborative transformation.

By creating 'safe spaces' to explore the do/be aspects of collaborative transformation in real time, we help leaders:

explore gaps between how leaders currently operate and where they want and need to grow to, and what they seek to change to improve their personal effectiveness

develop and exercise their collaborative leadership and system leadership skills to help accelerate ambitions to transform and integrate public sector services

secure the right balance between doing system leadership and being an authentic systems leader

create an environment where good things happen for service users, patients, colleagues and stakeholders

support high performance partnerships and help teams to accelerate the transformation of services and the adoption of new ways of working

raise their awareness and personal insight and develop their emotional intelligence

tackle limiting beliefs around what is and isn't possible and help them experience the benefits of mindfulness and focus

SHARED SERVICE ARCHITECTURE SEMINARS in numbers

3000+
Leaders and senior manager delegates

80%+
'Excellent' delegate evaluation ratings

14
Collaborative Transformation Magazines published

200+
Online tools, templates & techniques

300+
Recognised Practitioners and Architects

13
Cohorts of Postgraduate Certificate Students

250+
Update newsletters

2500
Subscribers to weekly news & jobs updates

Over 400 public sector organisations use our toolkits

205	75	62	30	24	17
Local Government	FE/HE	Health	Fire	Police	Private

About Shared Service Architecture Ltd (SSA)

Shared Service Architecture Ltd is a research-informed teaching company that provides:

Personal development in collaborative leadership for politicians, board members, executives and senior managers, *to equip them to become effective, skilled and knowledgeable collaborative leaders in public purpose collaboration activities, including through the Postgraduate Certificate in Collaborative Leadership.*

Collaborative project skills and knowledge development for senior managers and project leads who wish to become *recognised Shared Service Practitioners - SS(PRAC)™, or Collaborative Transformation Practitioners - CTPrac™, or Shared Service Architects - SSA™, or Collaborative Transformation Architects CTArc™ and gain professional recognition through the Postgraduate Certificate in Collaborative Transformation.*

Organisational development through mentoring and in-house facilitation sessions *to build collaborative advantage within organisations. This will increase the organisational capacity and culture to successfully collaborate with external partners and reap the full efficiency, improvement and political gains that partnership working can deliver.*

Over 200 online tools, templates and techniques *that can be used across partnerships to accelerate their success.*

Collaborative Transformation Magazine *providing case studies, tools and reviews from the frontline CTPrac™, SS(PRAC)™, SSA™ and CTArc™ community.*

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Shared Service Architecture Ltd
New Broadstreet House,
New Broadstreet,
London EC2M 1NH

t: 0333 939 8909
e:manny.gatt@sharedservicearchitects.co.uk

http://www.sharedservicearchitects.co.uk/

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These are pathway sessions to the Postgraduate Certificate in Collaborative Transformation at Canterbury Christ Church University
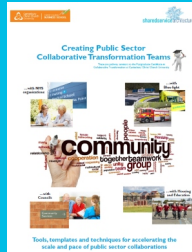
The Collaborative Leadership Programme

For your strategic leaders and decision-makers, why not consider our three-day Collaborative Leadership programme?
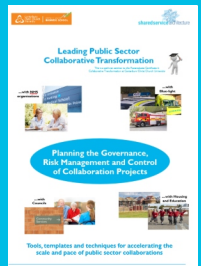
The Collaborative Transformation Practitioner Programme

The three-day CTPrac™ programme provides skills and knowledge for project leads and their teams working on collaborations and shared services.

Planning the Governance, Risk Management and Control of Collaboration Projects

This one-day seminar unpacks a toolkit for project leaders and managers, who have been thrust into collaborative working without any formal training in assurance, governance, risk and control and have found themselves lacking knowledge in these key decision-making areas.
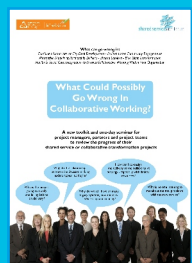
Managing Communications in Collaborative Transformation and Shared Services

This seminar will equip your Communications and Project Managers with tools, skills and shortcuts that will enable them to glue the partnership activity together and proactively address collaborative communications problems before they happen.

What Could Possibly Go Wrong in Collaborative Working and Shared Services?

This special, half-day "Negative Master Class" looks at what shared service project managers can learn from the mistakes of others. Whilst case studies of success are helpful, most of us learn more from hearing about what others have done wrong!

Visit www.sharedservicearchitects.co.uk to read and download full details of these programmes. Alternatively, contact Magda.Zurba@sharedservicearchitects.co.uk for an informal discussion to find out more.

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THE COLLABORATIVE TRANSFORMATION TOOLKITS ARE NOW ONLINE…

These 200+ tried and tested resources are being applied in over 500 public sector organisations including local and central government, blue light, FE, HE, voluntary sector, housing and health.

Flexible, multi-purpose project tools, templates and techniques for accelerating:

- **Shared Services**
- **Combined Authorities Working**
- **Community Safety**
- **Health and Social Care Integration**
- **CCG Collaborative Working**
- **Systems-wide Working**
- **Blue-light Transformations**
- **Alternative Ways Of Working In Partnership**
- **Collaborative Working Within Organisations**

Over 200 downloadable tools, templates and techniques to accelerate collaborative working across your organisation and partnerships

If you would like to make the 200+ SSA collaborative transformation tools, templates and techniques available to all of the departments across your organisation, and across your partnerships, they are now available as PDFs for unlimited download.

The annual licence includes training seminars in how to gain the most from their application by your colleagues.

Visit bit.ly/ssa-preview for full details
or email
magda.zurba@sharedservicearchitects.co.uk to
arrange a demonstration

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WHAT DO THE ONLINE TOOLS LOOK LIKE AND HOW ARE THEY STRUCTURED?

Each tool is set out in its own six-page layout, and designed so that what you read in the morning, you can be applying that afternoon.
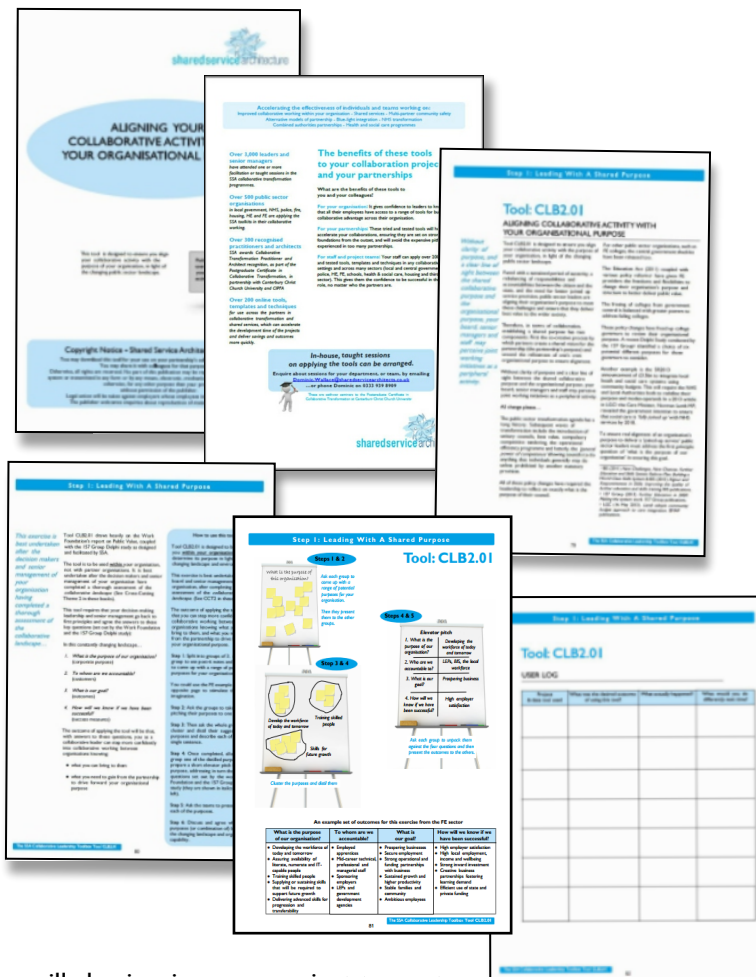
Each tool is set out in its own six-page layout, and designed so that what you read in the morning, you can be applying that afternoon.

The tools provide support for each of the six stages of the Collaborative Transformation Journey Map from *Collaborative Leadership* through to *Transform and Improve*.

Pages one to four explain the the tool, the situations you might consider deploying it in and the background, academic and practitioner underpinning. Page four also contains a step-by-step guide, in the blue column, to applying the template, tool or technique.

Page five provides an example layout of the tool so you can develop and adapt it for your specific purpose.

Page six is a user log to record when and how you used the tool and any adaptations you would make when using the tool again.

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Visit bit.ly/ssa-preview to register for a free account to gain access to the SSA Online Tools preview which will show you what the full SSA Online Tools area looks like and what it contains.

You will be able to download some of our signature tools for free to test them out. Alternatively, email magda.zurba@sharedservicearchitects.co.uk to arrange a demonstration.

They will also inspire your project teams to create their own tailored tools, templates and techniques for their projects.

Equipped with these tools, this is their opportunity to be enterprising and innovative and accelerate the success of your collaborative projects they are working on.