

Leading Public Sector Collaborative Transformation

This is a pathway seminar to the Postgraduate Certificate in Collaborative Transformation at Canterbury Christ Church University



...with NHS organisations



...with Blue-light



Planning the Governance, Risk Management and Control of Collaboration Projects

...with Councils



...with Housing and Education



Tools, templates and techniques for accelerating the scale and pace of public sector collaborations

SHARED SERVICE ARCHITECTURE SEMINARS in numbers

3000+

Leaders and senior manager delegates



300+

Recognised Practitioners and Architects



80%+

'Excellent' delegate evaluation ratings



13

Cohorts of Postgraduate Certificate Students



14



Collaborative Transformation Magazines published

200+



Online tools, templates & techniques

Over 400 public sector organisations use our toolkits

205



Local Government

75



FE/HE

62



Health

30



Fire

24



Police

17



Private

250+



Update newsletters

2500



Subscribers to weekly news & jobs updates

The benefits to your collaboration projects and your partnerships

What are the benefits of having a skilled assurance team working in your collaborations?

For your organisation: It gives confidence to an employer to know that they are represented by practitioners who have an understanding of the challenges in governance, risk management and control in the audit journey of collaborations and shared services.

For your partnership: Having skilled collaboration assurance practitioners on the project team will help accelerate the journey by ensuring that the collaboration is set on strong foundations from the outset, and will avoid the classic pitfalls experienced in so many partnerships.

For individuals: Project team members can apply the tried and tested tools, templates and techniques in any collaborative settings and across many sectors (local and central government, fire, police, PCC, health & social care, housing and third sector). This gives them the confidence to be successful in their role, no matter who the partners are.

£399+VAT per delegate

with further discounts for multiple delegate bookings

Substantial discounts available
for in-house programmes

This is a pathway seminar to the Postgraduate Certificate in Collaborative Transformation at Canterbury Christ Church University



For more details about the programme email
Manny.gatt@sharedservicearchitects.co.uk
...or phone Manny on 07971 049069

In-house delivery of this seminar is available for groups of 8 or more.



Collaborative leadership



Shared vision



Business case



Innovation and design



Transform



Operate and improve

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What are delegates saying about SSA seminars in their evaluations?

"Comprehensive and engaging seminar which was well presented and structured."

"Informative, pitched at the correct level, good documentation."

"A good mixed approach to delivering learning."

"A really excellent day, delivered in a way to involve and excite."

"Excellent overview of parts to consider and issues to be aware of – the checklists are a must."

To see more evaluations of the seminars, visit:

www.sharedservicearchitects.co.uk

Planning the Governance, Risk Management and Control Of Collaboration Projects

Tools, templates and techniques to make your assurance activities effective in a collaboration, or shared service

This one-day seminar unpacks a toolkit for project leaders and managers, who have been thrust into collaborative working without any formal training in assurance, governance, risk and control and have found themselves lacking knowledge in these key decision-making areas.

For example, creating collaborative structures, collaborative governance and the raft of legal issues that impact on the assurance of shared services and collaborative transformation. You will examine exit planning, in case it all goes wrong, how to assure the balance of partnership power and how to sustain the independent role of auditors from the partners.

Using enjoyable, rapid learning techniques, this seminar will take you through the six steps in the Assurance Journey Map below – the essential things you need to understand about the governance, risk management and control that you will encounter at each step on the collaboration journey.

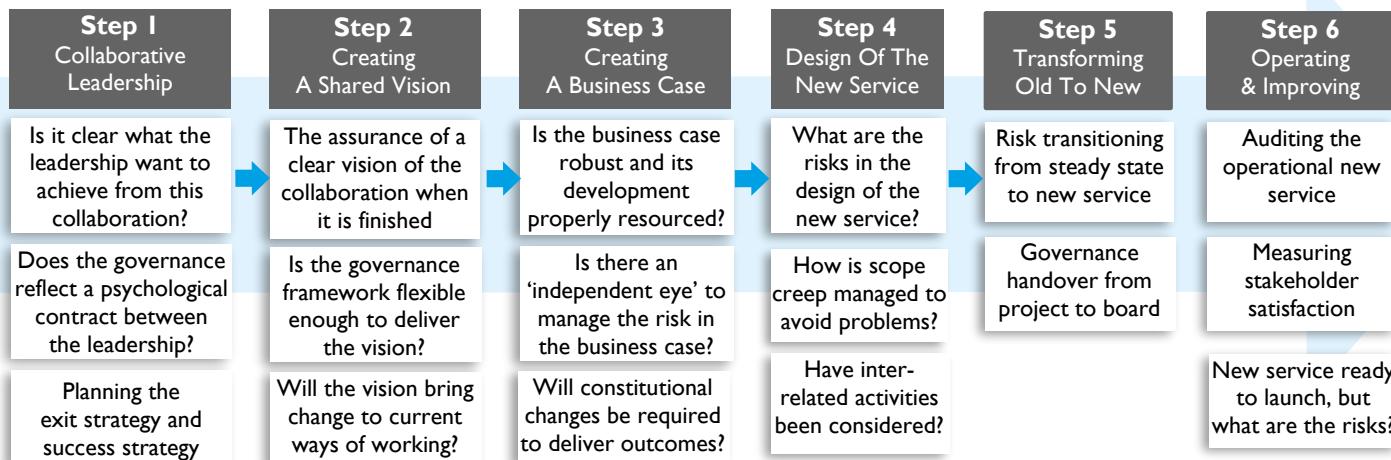
What is included with this seminar?

- * Your knowledge folder containing full seminar notes, tools and checklists
- * Points towards *Collaborative Transformation Practitioner - CTPrac™* recognition
- * A subscription to *Collaborative Transformation Magazine*
- * A potential £250 reduction in the fees of the Canterbury Christ Church University Postgraduate Certificate in Collaborative Transformation*.

This is a pathway session to the Postgraduate Certificate in Collaborative Transformation at Canterbury Christ Church University



THE SIX ASSURANCE STEPS IN THE COLLABORATIVE TRANSFORMATION JOURNEY MAP



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* Potential students are subject to university approval before they can enrol on the certificate.

THE COLLABORATIVE TRANSFORMATION TOOLKITS ARE NOW ONLINE...

These tried and tested resources are being applied in over 500 public sector organisations including local and central government, blue light, FE, HE, voluntary sector, housing and health.

Flexible, multi-purpose project tools, templates and techniques for accelerating:

- **Shared Services**
- **Combined Authorities Working**
- **Devolution Projects**
- **City Region Partnerships**
- **Health and Social Care Programmes**
- **CCG Collaborative Working**
- **Systems-Wide Working**
- **Collaborative Transformations**
- **Alternative Ways Of Working In Partnership**
- **Collaborative Working Within Organisations**



If you would like to make the SSA collaborative transformation tools, templates and techniques available to all of the departments across your organisation, and across your partnerships, they are now available as PDFs for unlimited download.

The annual license (from £2,900+VAT per organisation) includes training seminars in how to gain the most from their application by your colleagues.

Visit www.sharedservicearchitects.co.uk for full details.

Or email
magda.zurba@share service architects.co.uk
to arrange a demonstration

WHAT DO THE ONLINE TOOLS LOOK LIKE AND HOW ARE THEY STRUCTURED?

Each tool is set out in its own six-page layout, and designed so that what you read in the morning, you can be applying that afternoon.

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The tools provide support for each of the six stages of the Collaborative Transformation Journey Map from *Collaborative Leadership* through to *Transform and Improve*.

Pages one to four explain the the tool, the situations you might consider deploying it in and the background, academic and practitioner underpinning. Page four also contains a step-by-step guide, in the blue column, to applying the template, tool or technique.

Page five provides an example layout of the tool so you can develop and adapt it for your specific purpose.

Page six is a user log to record when and how you used the tool and any adaptations you would make when using the tool again.



They will also inspire your project teams to create their own tailored tools, templates and techniques for their projects.

Equipped with these tools, this is their opportunity to be enterprising and innovative and accelerate the success of your collaborative projects they are working on.



sharedservice architecture

Session Leaders



Rob Milford, (MA CFIIA CMgr FCMI CIA QIAL, CTArc)
Lead tutor for the pilot session
Director of Milford Research & Consultancy Ltd



Dominic Wallace (MA, Cert Ed, AFPC, CTArcf)
Support tutor for the pilot session
Director of Learning at SSA

Rob Milford, (MA CFIIA CMgr FCMI CIA QIAL, CTArc) is Director of Milford Research & Consultancy Ltd and an academic practitioner working in the field of collaborative assurance, governance, risk and control.

He lectures at Coventry and Worcester Universities and works with public sector clients to develop their internal and collaborative audit services. Rob has been an internal auditor for over 18 years, including eight years as the head of an internal audit.

He also designed, built and operated his own internal audit shared service in local government for seven partners, and advised on many other programmes for collaborative transformation. He is vastly experienced in the assurance, governance and risk problems encountered in collaborative working.

He is completing a PhD in “The evolution and devolution within shared internal audit services in Local Government” which includes real life action-based research with collaborative organisations.

Dominic Macdonald-Wallace, MA, Cert Ed, AFPC, SSAf is Director of Learning and Development at Shared Service Architecture Ltd and lectures on the Postgraduate Certificate in Collaborative Transformation at Canterbury Christ Church University.

He is the Editor of Collaborative Transformation Magazine and co-author of eight collaboration toolkits that are used in over 500 public sector organisations in the UK and in seven countries across the world.

About Shared Service Architecture Ltd (SSA)

Shared Service Architecture Ltd is a research-informed teaching company that provides:

Personal development in collaborative leadership for politicians, board members, executives and senior managers, to equip them to become effective, skilled and knowledgeable collaborative leaders in public purpose collaboration activities, including through the Postgraduate Certificate in Collaborative Leadership.

Collaborative project skills and knowledge development for senior managers and project leads who wish to become recognised Shared Service Practitioners - SS(PRAC)TM, or Collaborative Transformation Practitioners - CTPracTM, or Shared Service Architects - SSATM, or Collaborative Transformation Architects CTArcTM and gain professional recognition through the Postgraduate Certificate in Collaborative Transformation.

Organisational development through mentoring and in-house facilitation sessions to build collaborative advantage within organisations. This will increase the organisational capacity and culture to successfully collaborate with external partners and reap the full efficiency, improvement and political gains that partnership working can deliver.

Over 200 online tools, templates and techniques that can be used across partnerships to accelerate their success.

Collaborative Transformation Magazine providing case studies, tools and reviews from the frontline CTPracTM, SS(PRAC)TM, SSATM and CTArcTM community.



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