



Canterbury
Christ Church
University

CHRIST CHURCH
BUSINESS SCHOOL



sharedservice architecture

Accelerating the effectiveness of your leaders working on
 Combined Authorities or City Deal Development - Multi-partner Community Engagements
 Alternative Models of Partnership Delivery - Shared Services - Blue Light Transformation
 Health & Social Care Integration - Improved Collaborative Working Within Your Organisation

Harnessing Collaborative Leadership to transform your public services



These are pathway sessions to the Postgraduate Certificate in Collaborative Transformation at Canterbury Christ Church University

A choice of three stand-alone toolkits and workshops designed to enhance the collaborative leadership skills of your councillors and senior staff to reduce internal inefficiency, improve systems-wide value and empower community led solutions.

How do I stop departments competing and get them to focus on what is best for the organisation and customer?

How can I galvanise other organisations to work on the difficult cross-cutting issues which none of us can effectively tackle on our own?

How do I tackle inefficiencies in my organisation because of silo working?

How do I facilitate discussions between partner organisations to build strong relationships?

How can I get colleagues to see the community as a valuable resource of capacity and skills and use that energy for the good of all?





What are the benefits of these Collaborative Leadership workshops for your organisation?

This new programme of toolkits and supporting workshops is specifically designed to help improve internal collaboration, increase systems value and empower community solutions by sharpening the collaborative leadership skills within your organisation.

The programme will help your leadership in:

- Improved collaborative working within your organisation
- Multi-partner community engagements
- Health & Social Care integration
- Alternative models of partnership
- Shared Services
- Blue Light transformation
- Combined Authorities working
- City Deal development

Your choice of 3 workshops...

Each of the three stand-alone (but related) sessions come with accompanying toolkits and support materials. Each addresses in turn, the three perspectives of harnessing collaborative leadership:

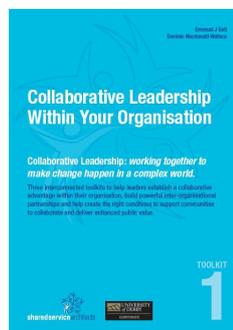
- 1. Harnessing Collaborative Leadership Within Your Organisation:** *How can leaders remove inefficiency within their organisation, through better collaborative working between departments?*
- 2. Harnessing Collaborative Leadership Between Organisations:** *How can leaders work together to secure improved, lower-cost, systems value through sharing and collaborating?*
- 3. Harnessing Collaborative Leadership Across Communities:** *How can leaders engage, build and empower community-based service delivery and solutions through collaborative leadership?*

What are the additional benefits?

The programme has the flexibility of a short course, suited to meet the rapid development needs of organisations and partnerships, together with a qualification pathway to a **Post Graduate Certificate in Collaborative Transformation** for individuals seeking to enhance their career pathway.

In addition:

1. Your councillors and senior staff will have a grounding in how to apply collaborative leadership to cut costs and overcome wicked problems within your organisation, in partnerships and across communities.
2. They will be equipped with almost 100 highly practical tools, templates and techniques that they can use in collaborative leadership roles in any partnership settings.
3. They will have access to probably the largest online library of collaboration and shared service knowledge in the UK.
4. They will receive weekly email newsletters to update their understanding of collaborative leadership issues and track who is doing what across the public sector.



There are almost 100 tools, templates and techniques in the Collaborative Leadership Toolboxes...



...helping us work together to make change happen in a complex world.



What are delegates saying in their evaluations?

“This session has given us a shared understanding of both opportunity & barriers to internal collaborative working.”

“I know feel that I can make a difference, as the senior management are now committed to collaborative leadership.”

“A consistent approach to collaborative working is now possible by the senior managers having the same training.”

“My colleagues now have a shared desire to work together and instigate change.”

“The toolkit has enabled us to focus on establishing the problems,

To see more evaluations of the seminar, visit

www.sharedservicearchitects.co.uk

Harnessing Collaborative Leadership

Within Your Organisation

to reduce inefficiency and foster transformation

Overview

This one-day seminar equips you with the skills and knowledge to harness Collaborative Leadership to reduce inefficiency and foster transformation in your organisation:

- It will help you identify the strategic contexts for collaboration between departments, silos and management that can reduce duplication of effort and budgets.
- It will increase the repertoire of collaborative options available to you, and help you leverage internal stakeholder interest and appetite, for transformation through in-house collaboration.
- Crucially it will help you to develop and nurture a culture of cost-cutting collaborative working within your organisation.

How will this session help you reduce inefficiency?

1. Effective collaborative leadership within your organisation will remove inefficiency and generate improvement gains, not available if departments, or services, continued to work in silos.
2. When your organisation is successful at internal collaboration, external partnership working will be more readily achieved. You will have what the academics call ‘*Collaborative Advantage*’.
3. You will gain a set of tools, templates and techniques for leading confidently both internally, and beyond your departmental silo or service boundaries to develop new, more effective and lower-cost services.



This is a pathway session to the Postgraduate Certificate in Collaborative Transformation at Canterbury Christ Church University

Collaborative Leadership Within Your Organisation

How can leaders deliver value, through better collaborative working within their organisation?

Step 1
Assessing The Environment
 Interpreting the collaborative landscape both externally and internally

Step 2
Collaborative Agility
 Exploring the strategic options for internal collaboration

Step 3
Collaborative Advantage
 Developing and nurturing a culture of cross-organisational collaboration

Equipping Yourself For The Journey

Understanding Your Landscape

Identifying The Problem

Collaborative Innovation

Capacity Building

Safeguarding The Process



What are delegates saying in their evaluations?

“The tools and techniques can help to build on relationships with the other organisations.”

“I will focus on relationship building, not just the project work.”

“There is a process for managing future collaborations.”

“I now understand the need for ensuring relationships/trust exists for positive outcomes.”

“We can do this but need to invest in ourselves as leaders.”

To see more evaluations of the seminar, visit

www.sharedservicearchitects.co.uk

Harnessing Collaborative Leadership

Between Organisations

to increase systems-value through better partnership

Overview

This one day seminar focuses on harnessing Collaborative Leadership from an organisation’s external partnership perspective:

- It explores the efficiency benefits that are created when leaders align their respective organisational purposes to a shared goal
- It will shed light on the human dynamics of collaborative working between organisations and the role leaders play in setting the tone and behaviours that underpin systems-wide service delivery
- Crucially, it will help you develop new ways of collaborative leadership, shifting your organisation’s transformational energies from an internal focus, to gains through a collaborative focus

How will this session help you become more effective?

1. Your collaborative leadership will help foster a ‘positive collaborative culture’ across partnerships, leading to joint-working efficiency gains.
2. You will achieve more effective outcomes through improved joint commissioning and partnership working.
3. You will gain a set of tools, templates and techniques for leading confidently, beyond the boundaries of your organisation to gain more entrepreneurial systems improvement.



This is a pathway session to the Postgraduate Certificate in Collaborative Transformation at Canterbury Christ Church University

Collaborative Leadership Between Organisations

How can leaders work together to secure wider system value through sharing and collaborating?

Step 1
Leading With A Shared Purpose
Shared leadership and aligned organisational purposes

Step 2
Building Powerful Partnerships
Exploring the options for successful inter-organisational collaborations

Step 3
Collaborative Performance
Jointly improving services to secure enhanced value

Equipping Yourself For The Journey

Understanding Your Landscape

Identifying The Problem

Collaborative Innovation

Capacity Building

Safeguarding The Process



What are delegates saying in their evaluations?

“With these tools, I am now capable of acting as collaboration architect.”

“The session provides an exciting opportunity to do things differently - more with the times!.”

“I now understand that using these tools we will get more from working with communities - but we need to let go.”

“I now appreciate the value in community engagement and that we have the opportunity to make a difference.”

“Very helpful for forthcoming projects - useful structures for development.”

To see more evaluations of the seminar, visit www.sharedservicearchitects.co.uk

Harnessing Collaborative Leadership

Across Communities

to drive social value, empowerment and civic enterprise

Overview

This one-day seminar equips you to harness Collaborative Leadership across your community to empower participation in service development and delivery:

- It examines how effective collaborative leadership can stretch your budgets further by engaging citizens in a genuinely participatory process to strengthen and improve their communities
- It explores how community participation in ‘collaborative incubators’ can unleash their ideas, skills and enterprising energies to support local services
- Crucially it will help you be a catalyst for both civic leadership and collaborative empowerment across your communities

How will this seminar help you empower your communities?

1. You will learn how to create the right conditions to support, and sustain, community participation in the development and delivery of services.
2. You will be equipped with the skills to foster more effective resident engagement, in the co-design and co-delivery of public services.
3. You will gain over 50 tools, templates and techniques to use in collaborative working, so you can lead confidently across your communities to foster engagement, social value and capital.



This is a pathway session to the Postgraduate Certificate in Collaborative Transformation at Canterbury Christ Church University

Collaborative Leadership Across Communities

How can leaders engage, build and support community-based collaborative activities and solutions?

Step 1
Initiating Engagement
Place-based participatory leadership and collaborative engagement

Step 2
Enterprising Communities
Co-production of new ideas and ways of working with the wider community

Step 3
Collaborative Empowerment
Developing community capacity to ‘make it real’ on the ground

Equipping Yourself For The Journey

Understanding Your Landscape

Identifying The Problem

Collaborative Innovation

Capacity Building

Safeguarding The Process

THE COLLABORATIVE TRANSFORMATION TOOLKITS ARE NOW ONLINE...

These tried and tested resources are being applied in over 500 public sector organisations including local and central government, blue light, FE, HE, voluntary sector, housing and health.

Flexible, multi-purpose project tools, templates and techniques for accelerating:

- **Shared Services**
- **Combined Authorities Working**
- **Devolution Projects**
- **City Region Partnerships**
- **Health and Social Care Programmes**
- **CCG Collaborative Working**
- **Systems-Wide Working**
- **Collaborative Transformations**
- **Alternative Ways Of Working In Partnership**
- **Collaborative Working Within Organisations**



Over 200 downloadable tools, templates and techniques to accelerate collaborative working across your organisation and partnerships

If you would like to make the SSA collaborative transformation tools, templates and techniques available to all of the departments across your organisation, and across your partnerships, they are now available as PDFs for unlimited download.

The annual license (from £2,900+vat per organisation) includes training seminars in how to gain the most from their application by your colleagues.

Visit [SSA online tools](#) for full details.

Or email

magda.zurba@sharedservicearchitects.co.uk to arrange a demonstration

WHAT DO THE ONLINE TOOLS LOOK LIKE AND HOW ARE THEY STRUCTURED?

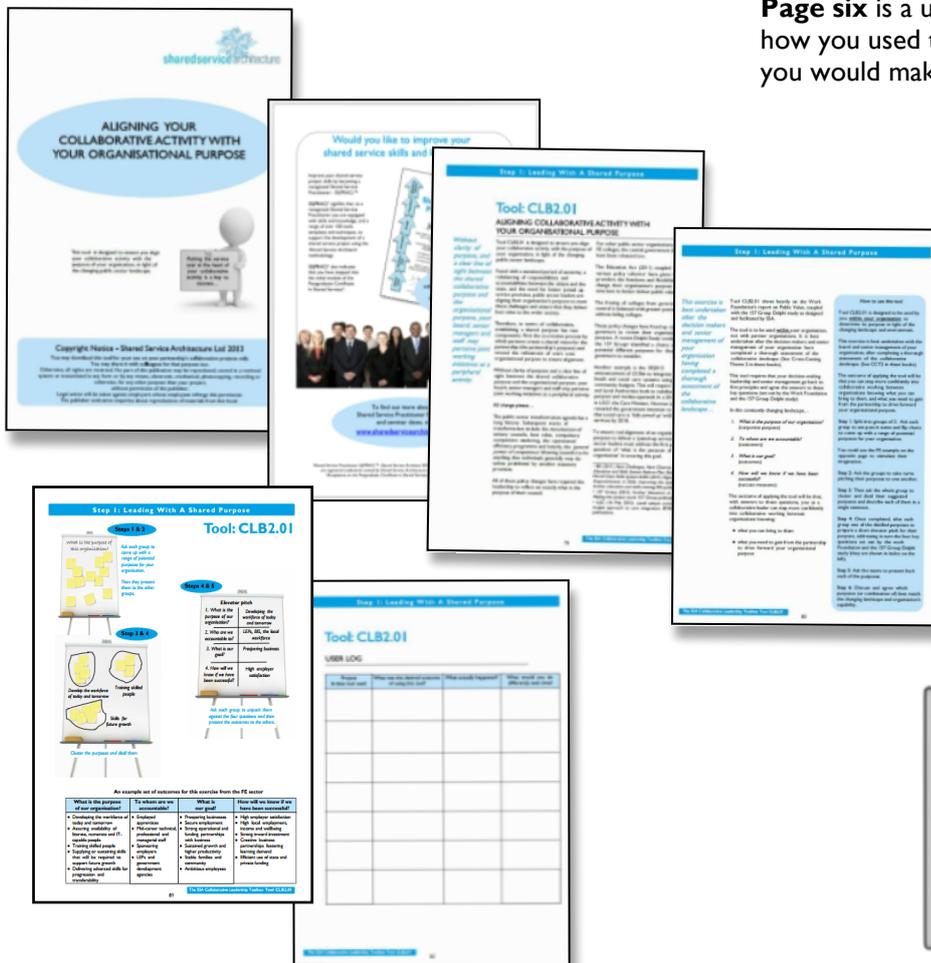
Each tool is set out in its own six-page layout, and designed so that what you read in the morning, you can be applying that afternoon.

The tools provide support for each of the six stages of the Collaborative Transformation Journey Map from *Collaborative Leadership* through to *Transform and Improve*.

Pages one to four explain the tool, the situations you might consider deploying it in and the background, academic and practitioner underpinning. Page four also contains a step-by-step guide, in the blue column, to applying the template, tool or technique.

Page five provides an example layout of the tool so you can develop and adapt it for your specific purpose.

Page six is a user log to record when and how you used the tool and any adaptations you would make when using the tool again.



They will also inspire your project teams to create their own tailored tools, templates and techniques for their projects.

Equipped with these tools, this is their opportunity to be enterprising and innovative and accelerate the success of your collaborative projects they are working on.

The CTPrac™ programme provides skills and knowledge for project leads and their teams working on collaboration and shared services.

The programme covers the development of collaborative transformation activity between partnering organisations in:

1. The Highway Code

This seminar will take you through the five steps in the Highway Code – the essential things you need to understand about the rules, regulations and statutes that you will encounter on the collaborative transformation journey.

2. The SSA's Trust & Vision Toolbox

Delegates are taught the 'five step journey' to build the strength of trust and shared vision in a collaborative transformation partnership.

3. The SSA's Business Case Toolbox:

This seminar provides over 40 tools, techniques and templates to draft key elements of a collaborative transformation business case with in-house staff.

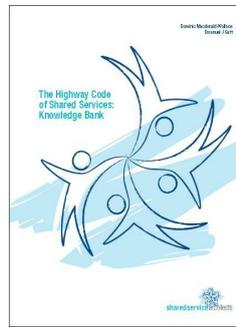
These are pathway sessions to the Postgraduate Certificate in Collaborative Transformation at Canterbury Christ Church University



SSA toolkits are used in over 600 public sector organisations including councils, blue-light, education, health and housing.
[Click here to see example clients.](#)

The Collaborative Transformation Practitioner

There are over 100 tools, templates and techniques in the CTPrac™ Toolboxes...



...helping you effectively work together on your collaborative transformation journey.

Visit www.sharedservicearchitects.co.uk to read and download full details of this programme

About Shared Service Architecture Ltd (SSA)

Shared Service Architecture Ltd is a research informed teaching company providing:

Personal development in Collaborative Leadership for politicians, board members, executives and senior managers, to equip them to become effective, skilled and knowledgeable collaborative leaders in public purpose collaboration activities, including through the Postgraduate Certificate in Collaborative Leadership.

Collaborative Project Skills and knowledge development for senior managers and project leads who wish to become recognised Shared Service Practitioners - SS(PRAC)™, or Collaborative Transformation Practitioners - CTPrac™, or Shared Service Architects - SSA™, or Collaborative Transformation Architects CTArc™ and gain professional recognition through the Postgraduate Certificate in Collaborative Transformation.

Organisational development through mentoring and in-house facilitation sessions to build collaborative advantage within organisations. This will increase the organisational capacity and culture to successfully collaborate with external partners and reap the full efficiency, improvement and political gains that partnership working can deliver.

Over 200 Online Tools Templates and Techniques that can be used across partnerships to accelerate their success.

Collaborative Transformation Magazine providing case studies, tools and reviews from the frontline CTPrac™, SS(PRAC)™, SSA™ and CTArc™ community.



Shared Service Architecture Ltd

Halpern House
1 Hampshire Terrace
Portsmouth
PO12QF

T: 07971 049069

E: manny.gatt@sharedservicearchitects.co.uk